

May, 2024

Information on Quality, Environment, Health & Safety and Corporate Responsibility and response to supplier pre-qualification request.

This data sheet contains information we believe will provide you with the relevant information on our business structure and meet the needs of your supplier pre-qualification assessment. If you need any further information, then please see the information below.

Local and group information can be found on www.hilti.ie and [Hilti Group](#). Please also refer to the following: [Privacy Notice](#) [Data Subject Rights](#)

Technical Literature about our products and services including the Fastening Technology Manual, Technical Data sheets and COSHH data sheets are also available on our website <http://www.hilti.ie/> or e-mail iesales@hilti.com . For Customer Services or Sales Enquiries contact 1850 287 387

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General Information

Name and Address of Company

Hilti (Fastening Systems) Ltd
Unit C4 North City Business Park
Dublin 11

Product Range/Service provided

The Hilti Group supplies the worldwide construction industry with technologically leading products, systems and services that provide construction professionals with innovative solutions and superior added value. The Group employs some 34,000 persons in over 120 countries who passionately create enthusiastic customers and build a better future. Hilti generated annual sales of over CHF 6.5 billion in 2023. Hilti's corporate culture is based on integrity, teamwork, commitment and the courage to embrace change. The headquarters of the Hilti Group are in Schaan, Liechtenstein. To view the Hilti Group Company report go to <https://www.hilti-companyreport.com/en/>

Number of employees GB Approx. 135

Senior Management Team

Damien Schmutz	-	General Manager
Ben Skerra	-	Finance and Operations Director
Esther Postigo Gómez	-	HR Director
Denis Markey	-	Marketing Director
Sean Custis	-	Sales Director
Sharan Alva	-	Sales Director

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Commercial Information

Parent Company: Hilti Aktiengesellschaft
FL 9494 Schaan
Fürstentum Liechtenstein

Bank: Information for BACS payments

Bank Name Citibank
Bank Address 1 North Wall Quay
Dublin 1

Account Name Hilti Fastening Systems
Account Number 13099006
Sort Code 99-00-51

IBAN Number IE 35 CITI 9900 5113 0990 06

Swift/BIC CITI IE 2X

Please forward remittances to iepayments@hilti.com or Fax : 018864190

For invoice disputes please e-mail InvoiceDisputes.IETeam@hilti.com

[Terms and Conditions of Sale](#)

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Company Status: Private Limited

Company Registration Number: 22497

VAT Reg 9Q45531A

The Insurances

Public & Products Liability

Insured	Hilti (Fastening Systems) Limited		
Insurer	Zurich Insurance PLC		
Policy Period	1 st April 2024 to 31 st March 2025		
Cover	Public Liability		
Limit of Indemnity	Public Liability	£10,510,460	any one event
	Products Liability	£10,510,460	any one period of Insurance
Deductible	GBP 14,010		

Employers' Liability

Insured	Hilti (Fastening Systems) Limited		
Insurer	Zurich Insurance PLC		
Policy Period	1 st April 2024 to 31 st March 2025		
Cover	Employers' Liability		
Limit of Indemnity	€ 25,000,000 any one occurrence		
Deductible	Nil		

Professional Indemnity

Insured	Hilti (Fastening Systems) Limited		
Insurer	Zurich Insurance PLC		
Policy Period	1 st April 2024 to 31 st March 2025		
Cover	Professional Indemnity		
Limit of Indemnity	EUR 15'000'000 aag		
Engineering Activities:	Coverage extends to the liability of the insured companies in their capacity as consulting engineers according to conditions within the policy		
Deductible	10% of the claim amount, maximum EUR 1,667,667, but at least EUR 20,000 per occurrence for Professional Liability for Engineering Activities		

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Quality & Environment Contacts

The department responsible for product related quality and environmental activities:
Quality Manager BU HAG or local Product Manager

Quality Policy - Statement of Purpose and Scope



Scope

The Quality policy covers all elements of the Sales and Marketing Organisation for GB and Ireland, including the GB and Ireland Head Offices, Hilti Centres, Repair Centres, Distribution Centres and field based teams. The policy will be implemented and maintained in accordance with ISO9001, assessed and certified by an external partner and with compliance and continuous improvement driven through regular business process audits.

Purpose

Quality is fulfilling the customer's needs which we achieve through the systematic implementation of our Global Process Management System and through:

- Customer focus, identifying customer needs, develop and marketing innovative value-adding solutions that enhance customer productivity, safety, comfort and convenience.
- Engagement by actively contributing to customer satisfaction, integrating suppliers and external partners and doing it right first time.

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- Process orientation and striving for process, data and system support to assure productivity and consistency and providing high quality products and services based on well established, controlled and documented processes.
- Continued Improvement of all our processes to create enthusiastic customers and increase productivity.

Quality Management Approvals

ISO 9001:	2015 Quality Management System
Certified by:	The Swiss Association for Quality and Management Systems.
Registration No:	s39799 Valid until 30th June 2025
Scope No:	Sales and Marketing

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Certificate

Site certificate of main certificate H12455

The SQS herewith attests that the organisation named below has a management system that meets the requirements of the normative basis mentioned.



Hilti (Fastening Systems) Limited
Unit C4, North City Business Park
Finglas
11 Dublin
Ireland

Scope

Marketing and distribution of tools, fastening solutions and development services for the construction industry

Normative basis

ISO 9001:2015
ISO 14001:2015

Quality Management System
Environmental Management System

Reg. no. S39799
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Validity 01.07.2022 – 30.06.2025
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7001_1/April 2022/Version 2.0



A. Crisard
A. Crisard, President SQS

F. Müller
F. Müller, CEO

Swiss Association for Quality and Management Systems (SQS)
Bernstrasse 103, 3052 Zollikofen, Switzerland



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Environmental Information

Environmental Approvals

ISO 14001:2004 Environmental Management System

Certified by: The Swiss Association for Quality and Management Systems.
Registration No: 39799 Valid until 30th June 2025
Scope No: Sales and Marketing

Sustainability at Hilti means aligning our business to be more environmentally friendly and to make a more positive contribution to society. Our holistic strategy is based on three equally important pillars: Environment, People and Society. To view our full Sustainability Report go to [Hilti Group Sustainability](#)

Commitment to Waste Management

WEEE Responsibility

Hilti (Fastening Systems) Limited is registered with Producer Register Limited and meets its obligations for reporting, recovery and recycling of electrical tools and batteries. All Hilti tools (and batteries) can be returned to Hilti at no cost to the customer for recycling or sound environmental disposal.

The Producer Register Limited Number is Hil100

The Battery Producer Registration Number for Ireland is IE/00068WB

Health & Safety Information

The Hilt (Fastening Systems) Limited policy on Health and Safety at Work provides comprehensive and detailed information concerning Health and Safety in all areas in respect of the company's activities. The policy provided specific instructions to key personnel within the company as well as more general guidance to all employees.

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1.1 Safety Policy Statement

It is the policy of Hilti Ireland to promote standards of health and safety within the workforce which will lead to the avoidance or reduction in risks to health and safety, to continually improve our safety performance and to ensure that the best practicable methods of compliance with, the Safety, Health and Welfare at Work Act 2005, and associated legislation are achieved.

This document outlines the policy of the company in relation to the management of health and safety and shows commitment to managing and conducting work activities in such a way as to ensure, so far as is reasonably practicable, the safety and health and welfare of their employees and others who may be affected by their business activities.

This will be achieved by the following (so far as is reasonably practicable):

- The provision and maintenance of plant and systems of work that are, safe and without risks to health;
- Arrangements for ensuring safety and absence of risks to health in connection with the use, handling, storage and transport of articles and substances;
- The provision of such information, instruction, training and supervision as is necessary to ensure the health and safety at work of our employees;
- The maintenance of the workplace in a condition that is safe and without risks to health and the provision and maintenance of means of access to and egress from it that are safe and without such risks;
- The provision and maintenance of a working environment that is safe, without risks to health, and adequate as regards facilities and arrangements for welfare at work.

The detailed arrangements for achieving these objectives are set out in our safety management system. Hilti committed to managing & conducting work activities to prevent, so far as is reasonably practicable, any situation that is likely to put the health or safety of our employees, visitors or others not associated with the business but whom may be affected by our operations at risk.

The company requires the co-operation of all staff, visitors, contractors and others to enable the company to discharge its responsibilities under law. Hilti is committed to upholding the standards outlined in our Health and Safety management system. Sufficient authority and resources, both financial and otherwise, are made available to staff to carry out their responsibilities in a reasonable and efficient manner. This safety policy shall be reviewed annually, also following any changes within the company that may affect the policy. Updates will be brought to the attention of all employees.

During the coronavirus (COVID-19) pandemic it is paramount that Hilti ensures the protection of their workforce and minimises the risk of spread of infection. The normal health and safety requirements of any construction activity must not be compromised at this time – there is no derogation to the usual health and safety legislative requirements. Prior to any Hilti projects returning from the COVID-19 pandemic all Health & Safety documentation will be reviewed and altered to ensure they align with the control measures recommended by the Ireland/UK Government and local health authorities.

Signed: Date: August 2023
Hilti Director,

[Full Safety Statement](#)

Our Health and Safety Consultants are:
Finotar Group

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Sample Risk Assessment

RISK ASSESSMENT NUMBER: 1.1			MANUAL HANDLING OF GOODS HILTI FASTENING SYSTEMS LTD, NORTH CITY BUSINESS PARK, DUBLIN 11.			Prepared by:	Olive Safety	
						Date:	July 2020	
						Review Date:		
Hazard	Hazard Effect	Persons Affected	Severity x Probability = Risk			Control Measures in place	Additional Control Measures Required	Risk Rating
			Severity	Probability	Risk			
Moving and handling of stock /equipment All stock is now routed through UK depot, to the shops. Stock is limited to repairs and returns. Additional larger deliveries – but rare Storage is now limited to stationery and office supplies Moving furniture	Musculoskeletal injury, particularly to back, arms,	Staff in retail store and offices	3	1	3	<ul style="list-style-type: none"> Mechanical aids available for moving goods. Storage in office at accessible heights Staff training up to date Space and lighting adequate for safe movement of goods 	None	Low
Close contact with colleague while engaging in two person lift Handling surfaces previously contaminated	Exposure or contact with coronavirus; Transmission of covid-19	Employees	4	2	8	<ul style="list-style-type: none"> All surfaces should be wiped down with anti-bacterial wipes or cleaners prior to touching If not possible, wear disposable gloves for manual handling tasks If not possible, hand hygiene – hand washing or hand sanitizers should be used Close contact with colleague should be avoided Avoid two person lifts If necessary face coverings must be worn 	<ul style="list-style-type: none"> Ensure all staff are aware of policy on manual handling Ensure that supervision is in place 	HIGH

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Training of our employees

Hilti has a dedicated E1 Regional Training Centre based in Manchester which runs training courses for all our employees. As well as an introduction to Hilti there is residential training for all customer facing team members on the safe demonstration and use of Hilti Tools. Our e-learning platform also means we can provide learning plans for our employees based on the needs for their current and future role.

For further information on Hilti please go <https://careers.hilti.ie/en-ie>